

Sonnic Support Solutions – 18 October 2021

Thank you for attaching the letter.

#1 The minimum threshold is stifling our industry & makes it difficult to attract staff.

#2 No, we were not aware but it is definitely the right time to review.

#3 No

#4 I guess from our point of view, the major challenge to Sonnic is the lack of available staff to fulfil the required part-time hours, we believe that the threshold should be increased to 16 hours per week as this would help us to attract staff that otherwise avoid the work due to such a low threshold.

#5 many of our contracts require only 1-2 hours of daily cleaning, not during office hours therefore we need to find staff that are willing to work early mornings and evenings.

#6 Sonnic would like to be able to offer the “living wage” to all staff, although this may result in a higher SS rate for the individual.

#7 We factor the SS payment into any contracts that we tender for, the employers contribution is not seen as a benefit by employees as it is mandatory!

#8 As a large employer we would like to see a relaxation in the man-power licencing of businesses, this would have a much greater effect on our ability to trade than our SS contribution, the method of evaluating licencing puts large firms at a distinct disadvantage and stifles growth which is essential in business.